KENYA AERONAUTICAL COLLEGE

DIPLOMA IN AERONAUTICAL ENGINEERING

SUBJECT : IOM

CLASS : 09 MECH&AV(2ND YEAR 1ST TERM)

TIME : 1 HRS

DATE : 11TH OCTOBER, 2012

***Answer all questions***

1. (a)Management is universal. Highlight five other characteristics of management

**(5 marks)**

(b)Briefly discuss how Henri Fayol’s general principles of management are applied today in an organization with which you are familiar. **(10 marks)**

1. (a)Differentiate between administration and management **(4 marks)**

(b)Give reasons why control is needed in organizations today

(**5 marks)**

(c)Besides the managerial functions there are certain roles that a manger performs within organizations. Identify and explain three roles performed by a manger according to Henry Mintzberg. **(6 marks)**