

JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE & TECHNOLOGY SCHOOL OF BUSINESS AND ECONOMICS

ABA 102: ELEMENTS OF MANAGEMENT - CONTINOUS ASSESSMENT TEST DATE: NOVEMBER 23RD 2017

Answer all Questions

- 1. Distinguish between Management and Administration
- 2. Explain how a top level manager discharges decisional roles of managers
- 3. Identify five principles of the administrative theory of management and explain how they are applicable to management in an organization of your choice (name the organization)
- 4. Explain five major shortcomings of the theory of bureaucracy
- 5. What is the significance of working capital in an organization
- 6. Is it better to work as an individual or as groups in an organization
- 7. Explain five rights of an employee in a situation where management is taking disciplinary action which could lead to dismissal of the employee.