

## MASENO UNIVERSITY **UNIVERSITY EXAMINATIONS 2013/2014**

### SECOND YEAR FIRST SEMESTER EXAMINATIONS FOR THE DIPLOMA IN MONITORING AND EVALUATION (HOMA BAY CAMPUS)

#### PDME 0212: CONFLICT RESOLUTION IN MONITORING AND EVALUATION

Date: 19th July, 2014

Time: 11.00 a.m. - 1.00 p.m.

#### INSTRUCTIONS:

· Answer Question ONE and any other TWO questions.



# PDME 0211: CONFLICT RESOLUTION IN MONITORING AND EVALUATION

1.

- a) Explain five strategies used by mediators in conflict resolution. ( 10 Marks)
- b) Discuss the following terms as used in Conflict Resolution.
  - i. Third Party Mediation (5 Marks)
  - ii. Bilateral negotiations. (5 Marks)
- c) Explain the following terms
  - i) Arbitration (5 marks)
  - ii) Conflict (5 marks)
- 2. As the leader of a Monitoring and Evaluation team explain how you would handle conflicts (20 marks)
- 3. Discuss peace building in Monitoring and Evaluation (20 marks)
- 4. Using examples briefly explain the following terms as used in

Conflict resolution.

- i. Conflict Prevention (5 Marks)
- ii. Crisis Management(5 Marks)
- iii. Short- term Settlement(5 Marks)
- iv. Conflict Management (5 Marks)
- 5. Explain the underlying causes of conflict. (20 Marks)
- Using a diagram, describe the life-cycle of conflict (20 marks)