



MASENO UNIVERSITY
UNIVERSITY EXAMINATIONS 2013/2014

**SECOND YEAR FIRST SEMESTER EXAMINATIONS FOR THE
DIPLOMA IN PUBLIC ADMINISTRATION
(CITY CAMPUS)**

DDA 0123: CONTROLLING PUBLIC BUREAUCRACY

Date: 23rd November, 2013

Time: 2.00 - 4.00 p.m.

INSTRUCTIONS:

- **Answer ANY THREE questions.**

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DDA 0123: CONTROLLING PUBLIC BUREAUCRACY

Instruction: answer three questions

1. Write brief notes on the following concepts
 - a) Administrative control
 - b) Judicial control
 - c) Legislative control
2. The office of the ombudsman in Kenya has never executed its intended roles. Discuss
3. The civil society has positively influenced administrative control. Discuss
4. Explain the various tools that can be used to ensure accountability in public administration
5. Discuss the various factors that have necessitated administrative reforms over the decades.