



MURANG'A UNIVERSITY COLLEGE (MRUC)
(A constituent college of Jomo Kenyatta University of Agriculture and Technology)

SCHOOL OF HOSPITALITY AND TOURISM AND MANAGEMENT

Unit Code: HTM 2125

Unit Title: First Aid

Department: Tourism Management

Course: BSc. Tourism Management

Date: 20TH April 2016

Duration: 2HRS

END OF SEMESTER EXAMINATION

ANSWER QUESTION ONE (1) AND ANY OTHER TWO QUESTIONS

QUESTION 1

In Pemugi Tour and Travel Agency, there have never been any emergency action plan and the government has issues a public notice that all tour and travel agencies must have if not a policy but an emergency action plan in case of any eventuality. As the in charge of personnel, you have been tasked with duty. With regard to this:

- a) List three priorities in an emergency situation. [3marks]
- b) Explain **five (5)** aspects that are checked in the use of common sense in providing first aid. [10marks]
- c) Outline **five (5)** general principles of management of a collapsed or injured victim. 5marks
- d) Describe specific management for the following victims.
 - i. Electric shock [4marks]
 - ii. Road traffic crash [4marks]
- e) Explain **two (2)** aspects of consent in first aid procedures. [4marks]

QUESTION 2

- a) Describe:
 - i. The importance of reporting accidents at work. [6marks]
 - ii. **Three (3)** key issues to be considered in accident reporting at work. [6marks]
- b) Describe first aid procedures for:
 - i. Snake bites [4marks]
 - ii. Stings [4marks]

QUESTION 3

- a) Briefly explain the use of **five (5)** first aid materials or equipment in first aid procedures. [5marks]
- b) Discuss how you would handle the following victims.
- i. Airway obstructed [5marks]
 - ii. Profusely bleeding [5marks]
 - iii. Fractured limb [5marks]

QUESTION 4

Discuss the relevance of first aid procedures. [20 marks]
