



MASENO UNIVERSITY
UNIVERSITY EXAMINATIONS 2013/2014

**FIRST YEAR SECOND SEMESTER EXAMINATIONS FOR THE
DEGREE OF BACHELOR OF ARTS (CRIMINOLOGY) WITH
INFORMATION TECHNOLOGY
(MAIN CAMPUS)**

ACS 107: COMMUNICATION SKILLS IN CRIMINOLOGY

Date: 15th July 2014

Time: 8.30 – 10.30 am

INSTRUCTIONS:

- Answer question ONE and any other TWO.



ACS 107 COMMUNICATION SKILLS IN CRIMINOLOGY

YEAR ONE SEMESTER TWO (REGULAR)

Answer questions **ONE** and any other **TWO**.

1. Examine **SIX** elements of interpersonal communication and their importance in the communication process. (30mks)
2. Identify and justify the questioning techniques one could use in criminology. (20mks)
3. Discuss the challenges facing mobilization for community policing in Kenya. (20mks)
4. Evaluate the use of empathic engagement and appropriate disclosure in investigating crimes. (20mks)
5. Using appropriate examples discuss five barriers to interpersonal communication. (20mks)
6. Assess the utility of Information Communication Technology in improving security in the contemporary Kenyan society. (20mks)