



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

FACULTY OF BUSINESS AND SOCIAL STUDIES



DEPARTMENT OF HOSPITALITY AND TOURISM

DIPLOMA IN CATERING AND ACCOMMODATION MANAGEMENT (DCAM A09)

END OF SEMESTER EXAMINATIONS

APRIL/MAY 2010 SERIES

PROPERTY MANAGEMENT

TIME: 2 HOURS

Instructions

1. This paper consists of **TWO** Sections **A & B**.
Answer **ALL** Questions in Section **A**.
Answer **TWO** Questions in Section **B**.
2. ALL Answers should be written in Answer Booklet provided.
3. Follow **ALL** Examination Rules.

Question ONE

- (a). What is a waste disposal unit? (2 Marks)
- (b). Explain how you can maintain a hygienic refuse bin. (6 Marks)
- (c). Briefly explain the objective of maintenance work in a Catering Premises. (6 Marks)
- (d). Outline **FOUR** causes of fire in a hotel. (2 Marks)
- (e). Explain the **THREE** types of waste that are generated from a catering premises and give an example of each. (6 Marks)
- (f). Give **FOUR** practices on the safe handling and operation of mechanical equipment. (8 Marks)

Question TWO

- (a). Give and explain **FIVE** safety and security precautions that can be used in a catering premises. (10 Marks)
- (b).
 - (i). What is a fire drill? (10 Marks)
 - (ii). Give **FOUR** classes of fire, outlining their sources and methods of extinguishing. (8 Marks)

Question THREE

- (a). Discuss **FIVE** factors to consider the before purchase of large kitchen equipment. (10 Marks)
- (b).
 - (i). Define maintenance in a catering premises. (4 Marks)
 - (ii). Give **THREE** strategies that a manager can employ to prevent equipment from breaking down. (6 Marks)

Question FOUR

- (a). Describe the biological reactions in a person showing stress response. (10 Marks)
- (b). Deep fat fryers are extensively used in many catering establishments. Explain how to clean and care for a deep fat fryer. (10 Marks)

Question FIVE

- (a). Explain how heat from an electric hot plate is transferred to boil water. (10 Marks)
- (b). Explain the security measures that can be taken for the following natural hazards:
 - (i). Floods
 - (ii). Lighting(10 Marks)