MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS**

**2016/2017 ACADEMIC YEAR**

***FIRST YEAR* *SECOND SEMESTER***

**SCHOOL OF BUSINESS & ECONOMICS**

**BACHELOR OF SCIENCE IN HUMAN RESOURCE MANAGEMENT**

**COURSE CODE: BHR 1203**

**COURSE TITLE:PRACTICE OF MANAGEMENT**

**DATE: 15TH MAY 2017 TIME: 8.30AM-10.30AM**

**INSTRUCTIONS TO CANDIDATES**

1. Answer Question **ONE** and any other **THREE** questions
2. *This paper consists of 2 printed pages. Please turn over.*

**QUESTION ONE (COMPULSORY)**

1. Explain the meaning of the term “bureaucracy” (**5 marks**)
2. What are strategic decisions? (**5 marks**)
3. Define the term “span of control” (**5 marks**)
4. Explain the three roles of a manager (**10 marks**)

**QUESTION TWO**

Using relevant examples, describe the management process of planning.

(**15 marks**)

**QUESTION THREE**

1. Explain the meaning of strategic management (**5 marks**)
2. Give reasons why strategic management is crucial in today’s dynamic organizational environment. (**10 marks**)

**QUESTION FOUR**

1. For managers to carry out their functions effectively, they must possess certain skills. Using relevant examples, discuss the management skills required by managers. (**9 marks**)
2. Explain the functions performed by the top management level in an organization (**6 marks**)

**QUESTION FIVE**

1. Henry Fayol (1845-1925) was the first person to recognize the different qualities of a manager. Identify these qualities of a manager. (**6 marks**)
2. Briefly explain the impact of the human relations theory on employee motivation in today’s management practice. (**9 marks** )