

**W1-2-60-1-6**

## JOMO KENYATTA UNIVERSITY

**OF**

**AGRICULTURE AND TECHNOLOGY**

# University Examinations 2014/2015

**FOURTH YEAR SECOND SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE IN GEOMATIC ENGINEERING AND GEOSPATIAL INFORMATION SYSTEMS**

**HRD 2104 : MANAGEMENT**

**DATE: AUGUST 2015 TIME: 2 HOURS**

**INSTRUCTIONS: ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER**

**TWO QUESTIONS.**

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**QUESTION ONE (30 MARKS)**

(a) One method of enhancing organization effectiveness is by allowing informal organizations to operate side by side with formal organization. Explain five benefits of informal organization to an enterprise.

(b) Explain the features of a sound plan.

(c) Describe the leadership styles evident in organization today.

**QUESTION TWO (20 MARKS)**

(a) Professional ethics are increasingly receiving greater attention in business organization. Discuss how managers can reduce influences of unethical practices in organizations.

(b) Explain why some managers avoid delegating work to their juniors.

**QUESTION THREE (20 MARKS)**

(a) Decision making process requires an understanding and analysis of the external environment. Explain the following types of environment in line with the statement above:

1. Geonomic environment.
2. Technological environment.

(b) Discuss Hertzberg theory of motivation.

**QUESTION FOUR (20 MARKS)**

(a) You are the personnel manager in your organization. Your company recently hired three new managers to head other sections of the organization. Explain to the new manger the benefits of policies in the organization.

(b) Taku Company is intending to hire a human resource manager to improve efficiency in the company. Describe four skills that the manager should possess.