

**W1-2-60-1-6**

## JOMO KENYATTA UNIVERSITY

**OF**

**AGRICULTURE AND TECHNOLOGY**

# University Examinations 2014/2015

**FIFTH YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE IN ELECTRICAL AND ELECTRONIC ENGINEERING**

**HRD 2104 : MANAGEMENT**

**DATE: AUGUST 2015 TIME: 2 HOURS**

**INSTRUCTIONS: ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER**

**TWO QUESTIONS.**

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**QUESTION ONE (30 MARKS)**

(a) Explain five characteristics of Max Weber’s ideal bureaucracy. [5 marks]

(b) Examine any five requirements of effective control as a function of management. [5 marks]

(c) Distinguish between managers and leaders with regard to their functions in an organization. [5 marks]

(d) Explain the factors that determine the degree of delegation of authority in an organization. [5 marks]

(e) Define the following terminologies as used in management:

1. Management. [2 marks]
2. Leadership. [2 marks]
3. Budgeting. [2 marks]
4. Personnel management. [2 marks]
5. Recruitment. [2 marks]

**QUESTION TWO (20 MARKS)**

(a) Line and staff organization are critical in organization of business. Explain five benefits of line relationship in an organization. [10 marks]

(b) Explain how you would apply Abraham Maslow’s hierarchy of needs theory in employee motivation in an organization. [10 marks]

**QUESTION THREE (20 MARKS)**

(a) Elaborate on the uses of performance appraisal in an organization. [10 marks]

(b) Explain five barriers to effective interpersonal communication. [10 marks]

**QUESTION FOUR (20 MARKS)**

(a) Outline the objectives of career planning programmes in an organization.

[10 marks]

(b) Explain the essential roles of a manager. [10 marks]