



MASENO UNIVERSITY

UNIVERSITY EXAMINATIONS 2016/2017

FOURTH YEAR FIRST SEMESTER EXAMINATIONS FOR THE DEGREE OF BACHELOR OF BUSINESS ADMINISTRATION WITH INFORMATION TECHNOLOGY

CITY CAMPUS

ABA 435: INTERNATIONAL HUMAN RESOURCE MANAGEMENT

Date: 28th November, 2016

Time: 5.30 - 8.30. pm

INSTRUCTIONS:

- Answer question ONE and any other TWO questions.



QUESTION ONE

- (a) Distinguish between International Human Resource Management and Domestic Human Resource Management concepts. (10 Marks)
- (b) Discuss the significance of International Human Resource planning. (10 Marks)
- (c) Describe the process of International staff selection (10 marks)

QUESTION TWO

- (a) Discuss the significance of group staff training and development programme for a company operating at international levels. (10 Marks)
- (b) Discuss the sources of International Human resources available for recruitment in organizations. (10 Marks)

QUESTION THREE

- (a) Describe the benefits of staff appraisal in managing performance in an international organization. (10 Marks)
- (b) Discuss the procedure for work place conflict management in a diversified work environment. (10 Marks)

QUESTION FOUR

- (a) Use practical examples to explain the approaches that an international human resource manager may use to empower employees of an organization. (10 Marks)
- (b) Evaluate the principles underlying effective teams in a Multi National Company (10 Marks)

QUESTION FIVE

Discuss the significance of Information Technology (IT) in International Human Resource Management (20 Marks)
