



**MASENO UNIVERSITY**  
**UNIVERSITY EXAMINATIONS 2015/2016**

**FIRST YEAR SECOND SEMESTER EXAMINATION FOR THE DEGREE  
OF BACHELOR OF ACTS WITH INFORMATION TECHNOLOGY**

**MAIN CAMPUS**

**ACS 104: COMMUNICATION SKILLS IN CRIMINOLOGY**

Date: 4<sup>th</sup> May, 2016

Time: 8.30 - 10.30am

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INSTRUCTIONS:

- **Answer ANY THREE Questions.**



1. a) Explain the use of interviewing, probing and interrogation techniques in crime investigation. (10 Marks)  
b) Describe **FIVE** communication skills in effective reporting of crime. (13.3Marks)
2. Discuss the barriers to communication in the criminal justice system and show how these barriers can be mitigated. (23.3Marks)
3. What are the strengths and challenges in communicating crime in the various economic sectors in Kenya? Support your arguments with relevant examples. (23.3Marks)
4. a). Distinguish between defensive and non-defensive communication. (6 Marks)  
b). How can effective communication enhance community policing in Kenya? Give relevant examples to your answer. (17.3Marks)
5. Discuss how forensic language is used in criminal justice systems. (23.3Marks)
6. Describe the forms of interpersonal communication in crime reporting. (23.3Marks)