

MASENO UNIVERSITY UNIVERSITY EXAMINATIONS 2015/2016

FIRST YEAR FIRST SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF EDUCATION ARTS WITH INFORMATION TECHNOLOGY

MAIN CAMPUS

AEN 115: NON VERBAL COMMUNICATIONS

Date: 18th January, 2016

Time: 8.30 - 10.30am

INSTRUCTIONS:

Answer Question ONE and any other TWO questions.



- 1a). Explain five possible barriers to effective human communication. (10 mks)
 - b). Discuss how context and culture influence non verbal communication.(10 mks)
- c). Explain why non verbal communication overrides the verbal communication signal. (10 mks)
- Explain how early man circumvented the problem of distance through non verbal communication. (20 mks)
- Describe the difference between non verbal communication and sign language.
- Discuss the circumstances that may have led to the origin of both verbal and non verbal communication among humans. (20 mks)
- 5. Explain the limitations of non verbal communication. (20 mks)