



**MASENO UNIVERSITY**  
**UNIVERSITY EXAMINATIONS 2017/2018**

**SECOND YEAR SECOND SEMESTER EXAMINATION FOR  
THE DEGREE OF BACHELOR OF BUSINESS  
ADMINISTRATION WITH INFORMATION TECHNOLOGY**

**CITY CAMPUS - EVENING**

**ABA 107: MANAGEMENT MATHEMATICS I**

Date: 17<sup>th</sup> January, 2018

Time: 5.30 - 7.30pm

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**INSTRUCTIONS:**

- Answer Question ONE and any other TWO



### QUESTION ONE

- (a) Describe contributions of classical school of thought to the management theory. (10 Marks)
- (b) Explain the role of groups in an organization. (10 mks)
- (c) Outline any five key areas in organization that should have goals.(5mks)

### QUESTION TWO

- (a) Change is inevitable and will always come to an organization. Explain any five causes of organizational change. (10 mks)
- (b) Describe some of activities that an organization should undertake to reduce resistance to change in organization. (5 Marks)

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### QUESTION THREE

- (a) Project organizational structures are common features in organizations. Describe characteristics of a project structure. (10 Marks)
- (b) Explain advantages of a project structures over line structures (5 Marks)

### QUESTION FOUR

- (a) Describe benefits of informal organizational structures. (10 Marks)
- (b) Outline the major contributions of contemporary theories of organization (5 Marks)

### QUESTION FIVE

- (a) Discuss reasons for organizational restructuring. (10 Marks)
- (b) Explain causes of resistance to change by members of organization. (5 Marks)

### QUESTION SIX

- (a) Discuss the role of communication in an organization. (10 mks)
- (b) Outline strategies for organizational growth in organizations. (5 mks)