**MUKURWE-INI TECHNICAL TRAINING INSTITUTE**

**DIPLOMA IN SUPPLY CHAIN MANAGEMENT ( MODULE II)**

**SUPPLY MANAGEMENT**

**April 2018**

**END OF TERM EXAM**

**Instructions**

**Answer all questions in answer sheet provided**

1 a One of the objectives of the supplies department is to ensure department is to ensure a balanced flow of materials to meet operational requirement of an organisations. Highlight **five** ways that supplies officer may achieve this objective. (10 marks)

b Many organizations are adopting integrated supply chain logistics approach in managing their supply chain operations .Highlight the advantages which will accrue to a company from adopting the approach ( 10 marks)

2. a Explain the measures that a supply chain officer should take to ensure proper matching of demand and supply of materials requirements in an organisation ( 10 marks)

bMwando a warehouse officer in utumishi manufacturing has received a consignment of goods from a supplier .Outline the factors he should consider when determining the storage requirement for the goods (10 marks)

3a Outline the operational activities that are involved in materials handling function in retail firm (10 marks)

b Explain the ways in which packaging may enhance security of materials along supply chain (10 marks)

4a Bonge consultants have been engaged to audit the performance of the inventory control system in mwambo company limited .Outline the indicators upon which the consultant may base their audit (10 marks)

b Despite organizations adopting various systems of stock control they are still faced with problems of stock outs. Explain five causes of such stock outs .(10 marks)

5aManufacturing firm which processes raw materials into finished products for local and overseas markets has approached you as logistics expert to design an appropriate logistics system for its supply chain

Highlight the activities that you would include in the system. (10 marks)

b An efficient logistics systems is expected to provide satisfactory service to customers. Explain the various aspects of service which customers expect from a logistics system (10 marks)