



## **UNIVERSITY OF EMBU**

**2017/2018 ACADEMIC YEAR**

**SECOND SEMESTER EXAMINATIONS**

**FIRST YEAR EXAMINATION FOR THE DEGREE OF BACHELOR  
OF LIBRARY AND INFORMATION SCIENCE**

**LIS 125: USER AND INFORMATION STUDIES**

**DATE: APRIL 12, 2018**

**TIME: 2:00-4:00PM**

**INSTRUCTIONS:**

**Answer Question ONE and ANY Other TWO Questions.**

**QUESTION ONE (30 MARKS)**

- a) Define the term library user (10 marks)
- b) Explain 5 other names or terms that a library user can be called (10 marks)
- c) Give 5 (five) reasons (10 marks) why library users visit a library: (10 marks)

**QUESTION TWO (20 MARKS)**

What are user studies and why are they important for libraries and the library profession:

**QUESTION THREE (20 MARKS)**

Explain 10 (ten) information services offered in an academic library:

**QUESTION FOUR (20 MARKS)**

What is a Library Management System (LMS) Give 10 (ten) examples of activities that can be carried out or managed by an LMS

**QUESTION FIVE (20 MARKS)**

Explain the user community in a university library and their information needs:

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