

**W1-2-60-1-6**

**JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY**

**UNIVERSITY EXAMINATIONS 2018/2019**

**YEAR IV SEMESTER II EXAMINATION**

**HDS 2421: PUBLIC MANAGEMENT IN KENYA**

**DATE: DECEMBER 2018 TIME: 2 HOURS**

**INSTRUCTIONS: Answer three questions question one in section A is compulsory and any other two questions.**

SECTION A

1. Discuss with illustration any two phases of Civil Service Reform Progam (CSRP) in Kenya outlining the CSRP’s objectives, accomplishments and failures. (30 marks)

SECTION B

2. Identify a public organization and a private organization of your choice and illustrate the difference between public and private sector management in Kenya. (20 marks)

3. By citing the role of central agencies in Kenya, critically analyse public service delivery in Kenya capturing the challenges and accomplishments during the post 2010 constitution era. (20 marks)

4. With relevant illustrations, discuss the establishment of New Public Management (NPM) detailing accomplishments and challenges. (20 marks)

5. Discuss any five contemporary issues in Kenya Public Management. (20 marks)