

W1-2-60-1-6

**JOMO KENYATTA UNIVERSITY**

**OF**

**AGRICULTURE AND TECHNOLOGY**

**University Examinations 2017/2018**

**END OF SEMESTER EXAMINATION FOR THE DIPLOMA IN COMMUNITY DEVELOPMENT**

**HED 0201: LEADERSHIP AND EFFECTIVE GOVERNANCE**

**DATE: AUGUST 2018 TIME: 2 HOURS**

**INSTRUCTIONS: ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS**

**QUESTION ONE (30 MARKS)**

1. Define the following terms;
2. Governance [2 marks]
3. Management [2 marks]
4. Leadership [2 marks]
5. Power [2 marks]
6. Group [2 marks]
7. Teams [2 marks]
8. State any THREE principles of corporate social responsibility (CSR) [6 marks]
9. Briefly explain any FIVE features of good governance? [10 marks]
10. Explain any TWO benefits of team building in an organization. [2 marks]

**QUESTION TWO (15 MARKS)**

Discuss any FIVE characteristics of an effective leader.

**QUESTION THREE (15 MARKS)**

1. Define what is Corporate Social Responsibility (CSR) [2 marks]
2. Explain FIVE benefits of Corporate Social Responsibility [5 marks]
3. Highlight challenges facing Corporate Social Responsibility programmes in the modern organizations. [8 marks]

**QUESTION FOUR (15 MARKS)**

1. Explain the five stages in group development. [10 marks]
2. State THREE important features of effective groups. [3 marks]
3. State any TWO advantages of group decision making. [2 marks]

**QUESTION FIVE (15 MARKS)**

1. List any FIVE sources of conflicts. [5 marks]
2. Discuss any FIVE conflict management techniques. [10 marks]